

The background of the entire page is a photograph of four young children of diverse backgrounds walking towards the camera in a brightly lit hallway. They are all smiling and holding hands. The child on the far left is a girl with long dark hair wearing a yellow and grey striped shirt. Next to her is a boy with short dark hair and a backpack, wearing a blue sweater, with his mouth open in a joyful expression. To his right is a girl with brown hair and a pink bow, wearing a yellow cardigan. On the far right is a girl with blonde hair wearing a light blue button-down shirt. A semi-transparent blue rectangle is overlaid on the bottom half of the image, containing the main title and subtitle.

TRANSFORMING LIVES

— BY —
EMPOWERING
COMMUNICATION

ANNUAL REPORT 2018

MISSION

The Center for Hearing & Speech improves the quality of life for individuals with hearing and speech disorders by providing caring and high quality services, regardless of one’s ability to pay. The Center continually strives to address a greater portion of the unmet need relating to speech and audiology in the St. Louis region.

LETTER FROM THE BOARD PRESIDENT AND EXECUTIVE DIRECTOR

2018 was a year of change for the Center. We said goodbye to several long-term members of the team as they retired after decades of service. We honor all they have done and are building on the foundation they provided, to make an even greater impact.

But more than just the staffing has changed at the Center...

Technology is rapidly changing the world in which we live, and that is especially true for the Center. In Audiology, hearing aids are now mini-computers that can be programmed with a smart phone. Speech Therapists use specialized apps on their tablets to facilitate children’s therapy. School Screeners use a digital optical screening device to provide the highest level of accuracy. Hearing Conservation uses portable audiometers to provide onsite hearing tests at local health fairs.

As the technology continues to play a larger role, our staff continues to evolve to meet the higher expectations.

At 98 years strong, the Center focuses not only on our rich history, but how to best serve people in the future. As you’ll see in this report, the Center programs are changing lives and offering hope to people in need.

It’s an exciting time to be part of the Center, and we are proud to be the stewards of this amazing chapter in the Center’s history. As we close 2018, we look back on the challenges overcome and look forward to what the future holds for the Center.



JOHN WATERHOUSE
BOARD PRESIDENT



JULIE ERICKSON
EXECUTIVE DIRECTOR

NEARLY ONE MILLION PEOPLE

have received the gift of
hearing and speech from the
Center for nearly 100 years.

IN 2018

- Doctors of Audiology provided hearing services to **2,344 people**
- **492 clients** received speech therapy from licensed speech language therapists
- **15,115 children** received hearing, vision, and tympanometry screening
- Hearing Conservation provided mobile hearing health services to **29,384 people**

HOW YOUR GIFT MAKES A DIFFERENCE

CONNECTING TO COMMUNITY

525 PEOPLE

left the Center with new
hearing aids and the ability
to hear.

POSITION FOR SUCCESS

443 CHILDREN

significantly improved their
speech through therapy.

EARLY INTERVENTION

3,736 CHILDREN

were identified with hearing
or vision problems, so
parents could seek help.

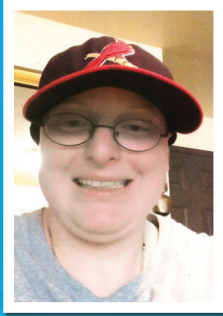
PREVENTION

882 PEOPLE

were identified with potential
hearing loss and given
resources to address.

PREVENTION • DIAGNOSIS • TREATMENT • ACCESS

SOCIAL SKILLS CLASSES INSTILL CONFIDENCE



Working with others hasn't always been easy for Crystal. "I would get into confrontations with co-workers and I didn't know how to address conflict," and she "would get very upset" because she didn't understand what people were saying or how to respond. Crystal says she used to keep to herself, not wanting to leave her room.

Then Crystal began the Social College program where people with developmental disabilities learn social norms and how to apply them in the real world. This program is provided by the Center Speech-Language Therapists in partnership with Pathways to Independence.

Thanks to these classes, she's now feeling better about interacting with others. Crystal says, "the Center is helping me learn techniques to socialize and how to talk with people; they make me feel good about communicating with others without getting angry. Now when we're together, I'm not interrupting them when we're talking."

For Crystal, this means she doesn't have to stay in her room. She can now socialize and make friends.

COMMUNITY FUNDRAISER

The Center was fortunate to be the recipient of the proceeds from the Gingerbread House Experience at Ameristar Casino Resort in St. Charles.



Culinary Executive Chef, John Schlink, VP of Food & Beverage, Michael LaPorte, Mayor of St. Charles, Sally Faith, Board President John Waterhouse, Vic Porcelli from 103.3 KLOU, Executive Pastry chef Cori Schlemmer attend the ribbon cutting of our annual Gingerbread House.

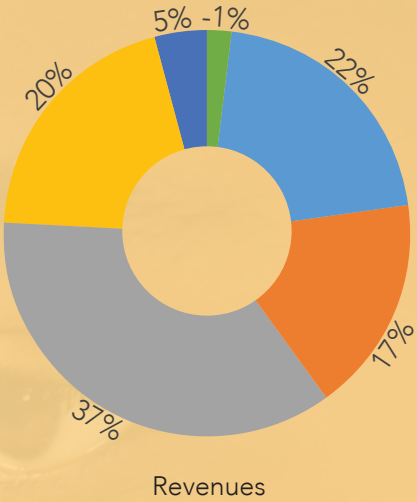
DID YOU KNOW?

- With just 6 sessions of Speech Therapy, 90% of children improve significantly.
- By the first grade, roughly 5% of children have noticeable speech disorders. Speech and/or language impairments increase children's risk of later being diagnosed as having reading and behavioral disabilities.
- 6–8 million Americans have some form of language impairment.
- About 28.8 million U.S. adults could benefit from using hearing aids.
- US workers represent 24% of hearing loss due to their occupation.
- Depression and social isolation, increased risk of falling and even cardiovascular disease, dementia and diabetes can be linked to hearing loss.

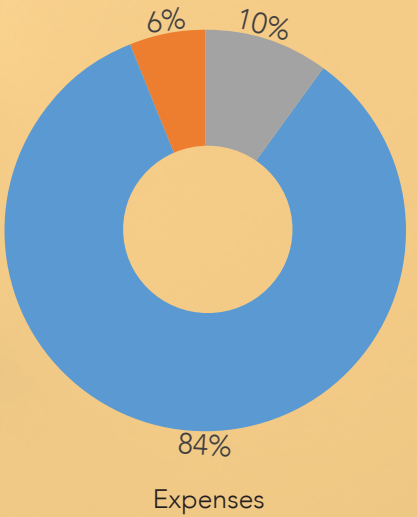
FINANCIAL SNAPSHOT

JANUARY 1 - DECEMBER 31, 2018

Contributions	\$496,617
Grant Funding	\$386,565
Program Fees	\$835,383
Sales	\$457,721
Fundraising and Special Events	\$106,562
Investment	(\$42,650)
Revenue	\$2,240,198



Programs	\$1,843,723
Fundraising	\$126,221
Management	\$223,810
Expenses	\$2,193,754



Net Assets Beginning of Year:	\$2,914,431
Change in Net Assets:	\$46,444
Net Assets End of Year:	\$2,960,875



BOARD OF DIRECTORS

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Dr. Kate Sinks, Au.D.,
CCC-A, F-AAA
Chief Audiologist

Gina Cato, M.A., CCC-SLP
*Chief Speech-Language
Pathologist*



CENTER FOR HEARING & SPEECH

AUDIOLOGY AND SPEECH-LANGUAGE PARTNER SITES

-  **CENTER FOR HEARING & SPEECH** (Aud. & S-L)
-  **AFFINIA HEALTHCARE**
- 1


1717 Biddle St. (Aud. & S-L)
- 2

2220 Lemp Ave.
- 3

Agape Academy & Child Development Center
- 4

City Academy
- 5

Hilltop Child Development Center
- 6

Most Holy Trinity Catholic School & Academy
-  **SIUE HEAD START CENTERS**
- 7

Bluffview Head Start
- 8


Cahokia Head Start
- 9

Discovery Center Head Start
- 10

Jackie Joyner-Kersee Head Start
- 11

St. Cecilia School and Academy
- 12

St. Louis Catholic Academy
- 13

University City Children's Center
-  **WORD OF LIFE SCHOOLS**
- 14

Ascension Lutheran Grade School
- 15

St. Lucas Lutheran Preschool
- 16

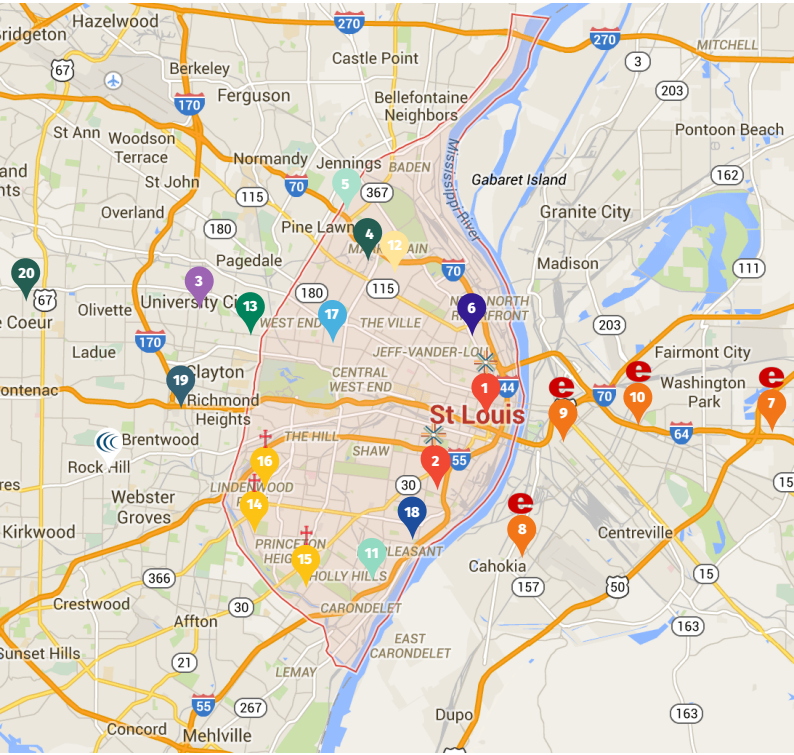
Timothy Lutheran Preschool
- 17

Youth in Need ELC Academy
- 18

Youth in Need Meramec Center
- 19

Pathways to Independence (Adult)
- 20

Jewish Community Center (Young Adult)



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